Interpersonal skills

Communication skills (negotiating, listening, articulating, dealing with conflict)

Skills to manage interpersonal relationships

Empathy

Person-centred and holistic practice skills

Skills to demonstrate trust, respect and honesty

Personal skills

Self-awareness Reflexivity Skills to practise with confidence Emotional awareness/intelligence Integrity Problem-solving skills Critical thinking skills A sense of responsibility

INTERPROFESSIONAL COLLABORATION

Building and maintaining relationships

Figure 5.1 Skills for interprofessional social work